INTRODUCING A NEW, EASIER-TO-READ STATEMENT!

We are excited to bring you a new, fresh statement format designed with you in mind to help you find information more easily.

Refer to this guide as you become familiar with your new format, it provides definitions and common transaction examples. Please contact us with any questions you may have.

New Format - Same Accounts. To minimize the amount of change, your statement contains the same accounts as your statements did prior to our systems upgrade, in most cases. You’ll also see your newly formatted account numbers.

Transaction Descriptions. Some of the transaction descriptions have stayed the same and some have changed. For examples, transfers between accounts appear as withdrawals and deposits, instead of being identified as a ‘transfer’. If you have any questions about your statement, please let us know, we’re happy to help.
Electronic Checks
Checks that are processed electronically also list who the payment was made to.

Debit Card Purchases
See your purchases listed as Point of Sale Withdrawal along with the name of the store or merchant.

BillPayer Payments
Look for the name of the payee and ‘Online Payment’ to find payments made through BillPayer - a FREE service.

List of All Checks
Reconcile the list of cleared checks with your register.

Loan Summary
Review a summary of your loan details here.

Loan Activity Details
See the activity and allocation of your loan payments among principal, interest and other charges, like fees.

You Never Have to Wait for a Statement to Review Your Account Activity.
Use Online & Mobile Banking to monitor and manage your accounts 24/7 - you’ll also find your statements there for easy, secure viewing anytime.

Register anytime at www.communityfirstcu.org, call us or visit any branch location to begin using Online & Mobile Banking.

We hope you’ll find our new statement format much easier to read and use. We are here to help through the transition. Let us know how we can help.

Call Us: (920) 830-7200
Thank you for your patience. We anticipate higher call volumes as we respond to member questions.

Visit: Any of our 25 Branch Locations
Message us:
- If you use Online Banking: send a Secure Message.
- If you don’t use Online Banking: send us an email to info@communityfirstcu.org.